



NorrisProducts
CORPORATION

SUPER CART USER MANUAL

MODELS 700/710/730



Congratulations on your purchase of the Super Cart, the best heavy duty telescoping cart available!

For your own safety and the safety of those around you **PLEASE** take a few minutes **NOW** to read this material.

Keep this manual as a handy reference guide

Simple, friendly Customer Service

In the unlikely event that your cart requires service, even if the problem isn't covered by warranty, we want to hear from you. Please contact a Customer Service Representative:

Email: service@norriscorp.com
Tel: 513.688.7300 • Fax: 513.688.0042

After discussing the situation, and with your approval, the Customer Service Representative will determine if you should ship your cart to the service center. Return a cart only after you have obtained a Return Authorization Number (RA#) from the Customer Service Representative. The RA# is key to getting your cart back to you as quickly as possible.

Ship your cart prepaid, with the RA# marked on the outside of the shipping box, to the following address:

Norris Products Corp.
Customer Service Center
675 Cincinnati-Batavia Pike
Cincinnati, OH 45245

Be sure to enclose a return address, plus a phone number where we can reach you during the day.

If the service is covered under warranty we will repair or replace your cart at our option. Replacements may be a refurbished cart like yours, or a current model of similar capabilities and features.

If the service is not covered under warranty, we will contact you for further instructions before proceeding. Repairs and service not covered by warranty are performed only with approval and acceptance of charges.

You are also responsible for return shipping and handling charges of \$24.95 per cart (USA "lower 48", higher elsewhere), payable by enclosing a check with the cart, or by providing your credit card # to a Customer Service Representative when you obtain your RA#. C.O.D.s are not accepted.

Once we receive your cart, it will usually be returned within three days, via UPS regular delivery. Allow for a total round trip time of 7-12 days.

Safety Instructions

1. Never overload the cart - it is unsafe for you and those around you.
2. Always position the load on the load trays with the cart in the upright position. Never place the load directly on the telescoping tubes when the cart is lying on its back - the tubes may bend.
3. Always use the stair glides to ease the load up and down steps. Lifting the load only by the handle may cause the tube locking mechanism to fail.
4. The maximum load capacity of the Super Cart series is 400 pounds, when used on a flat, even surface. Reduce the load accordingly when the cart is to be used on uneven surfaces, pushed over steps, or subjected to increased stresses.
5. The Model 730 upper deck has maximum load capacity of 80 lbs. max. deck load
6. Use of elastic cords:
 - Always secure your load with elastic cords (or web straps when supplied).
 - Caution! A stretched cord can injure you if it slips from its mounting or your grip.
 - Safety glassed are recommended when securing cords.
 - Stand to the side of the cart when stretching cords.
 - Never stretch cords beyond their capacity.
7. If the cart becomes damaged, discontinue using it. Contact Customer Service for assistance.
8. Never operate the cart with loads or on terrains beyond your ability to safely control the cart.
9. Model 710 Loading: Always load the cart when it is in the upright position. After loading, tilt the cart back to engage the rear wheels.
10. Locking wheels (Models 710 and 730): Always engage the front and/or rear locking wheels when the cart is left unattended.

700 BASE SUPER CART

To Open

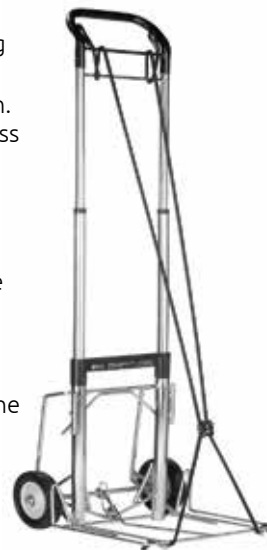
1. Release the elastic cord loops from the handle cleats and unwrap cords. **(See figure 1)**
2. Squeeze the tube release cross rod, located below the handle. Extend telescoping tubes to the 37" or 52" locking positions.
3. In the upright cart position, the load tray will rotate down to its horizontal position. To hold the load tray open, the load tray locking arms slide under the load tray cross wire. Use the locking wire hook to secure the lock and load tray. **(See figure 2)**

To Close

1. Release the locking wire hook.
2. With the cart in the upright position, squeeze the tube release cross rod and close the telescoping tubes until they lock in the closed position.
3. Lean the cart back until the load tray lock slides back from the tray cross wire and then fold the load tray closed.
4. Wrap the elastic cords through the handle opening, around the cart and secure the cord loops to the cleats.

Helpful Tips

1. To secure different sized loads with the elastic cords, try various cord paths. To secure a small load for example, run the cords over the load, under the lower crossbar, and up to the handle cleats.
2. There are steel posts by each stair glide which can be used as alternative cleats for the elastic loops.
3. Raise or lower the plastic slide which connects the elastic cords to secure the load to your satisfaction.



Model 700

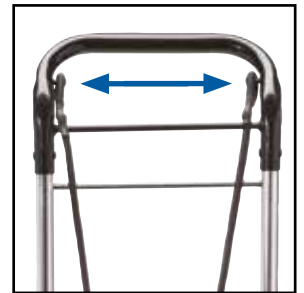


Figure 1



Figure 2

710 BASE CART + REAR WHEEL ASSEMBLY

To Attach Rear Wheel Assembly (RWA)

1. Open Model 700 cart (See previous instructions).
2. Slip one of the steel loops on a rear wheel assembly strut over the stud located at the rear of the Model 700. **(See Figure 1)**
3. Slip the other steel loop over the stud on the other side of the cart. You may have to gently spread the struts for them to fit over the studs.
4. Secure the loops with the spring clips provided with the rear wheel assembly. The clips are inserted through the drilled holes located at the ends of the studs.
5. A second pair of RWA struts is linked with a small crossbar and has a Y-shaped fork at the end of each strut. Rotate the RWA upward and fit the forks against the 700 crossbar that is located just below the plastic frame.
6. A spring loaded J-shaped hook is located on the small crossbar near the right strut. Slip this hook over the 700 crossbar to hold the forks in place. **(See Figure 2)**. The Model 710 is now ready to use.

To Close Rear Wheel Assembly

1. Stand the Model 710 in the upright position. (RWA rear wheels are in the air.)
2. Release the spring loaded J-shaped hook from the 700 crossbar.
3. Back the Y-shaped forks away from the 700 crossbar and rotate the struts downward toward the front wheels.
4. Rotate the now folded RWA upward against the back of the Model 700.
5. A larger hook is located at the right rear of the RWA. Slip this hook over the 700 crossbar to secure the closed RWA against the 700. **(See Figure 3)**. The Model 710 can now be used as a conventional Model 700.

Helpful Tips

1. Always load the Model 710 when it is in the upright position. Secure the elastic cords and then stand at the back of the cart. Tilt the cart back until it rests on all four wheels.
2. If the loaded cart will not remain resting on all four wheels, the load is not properly distributed for four wheel usage. If adjusting the load is not appropriate, you should close the RWA and use the cart as a conventional 700.
3. To keep the cart from moving, engage the locks on each of the rear wheels. Always lock the wheels when the cart is left unattended.



Model 710

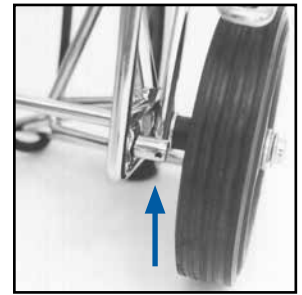


Figure 1 - RWA stud

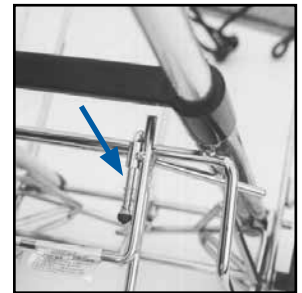


Figure 2 - RWA J-Hook

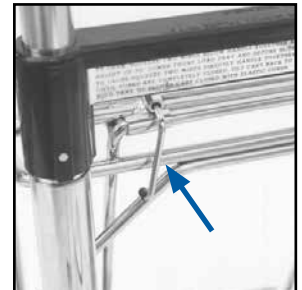


Figure 3 - RWA securing hook

730 MODEL 710 + UPPER DECK

To Attach Upper Deck to Model 710

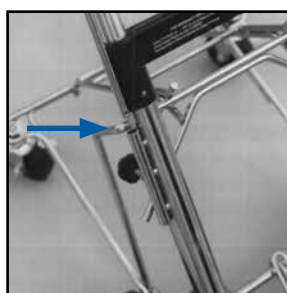
1. Open Model 710 and position with all four wheels on the ground.
2. Hold the 730 deck so that the two support bars hang down and swing freely. Now slide the two support bars into the cylindrical tubes located on the sides of the 700 cart.
3. Set the Y-shaped support arms over the same crossbar which secures the rear wheel assembly.
4. Adjust and level the 730 deck and firmly tighten the thumb screws located at each cylindrical tube.
5. Secure the 730 deck against the cart by wrapping the velcro straps located on each support bar around the telescoping tubes of the cart.

Helpful Tips

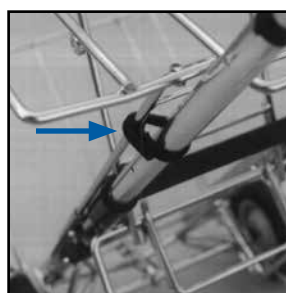
1. Always load upper deck first, then bottom deck. For best balance, load heavier items on top deck.
2. Always secure loads on the upper deck with the straps and on the lower deck with the elastic cords.
3. Remember, always lock the rear wheels when the cart is left unattended.



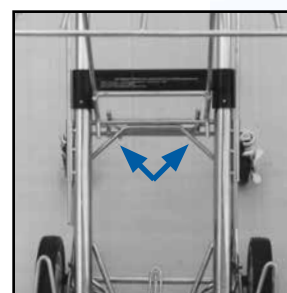
Cart with tray folded down



Cylindrical tube



Velcro strap



Y-Shaped support arms



Model 730



NorrisProducts
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SUPER CART LIMITED LIFETIME WARRANTY



Norris Products Corp. warrants the Super Cart against defects in materials and workmanship for as long as the original end user owns the cart. The following are not covered by our warranty:

- Abuse, misuse, overloading, negligence, or use for purposes other than intended.
- Carts which have been modified or altered by anyone without prior written approval by Norris Products.
- Normal wear items such as elastic cords or wheels.

There are no other implied warranties.

SUPER CART ACCESSORIES



700/ 710
Carrying Case



700/ 710/ 730
Tube and Deck Pads



730
Deck Board

VIDEO DEMOS



To see your new cart in action and for helpful tips, scan this QR code to visit our youtube channel to watch video demos.

CONTACT INFORMATION

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